

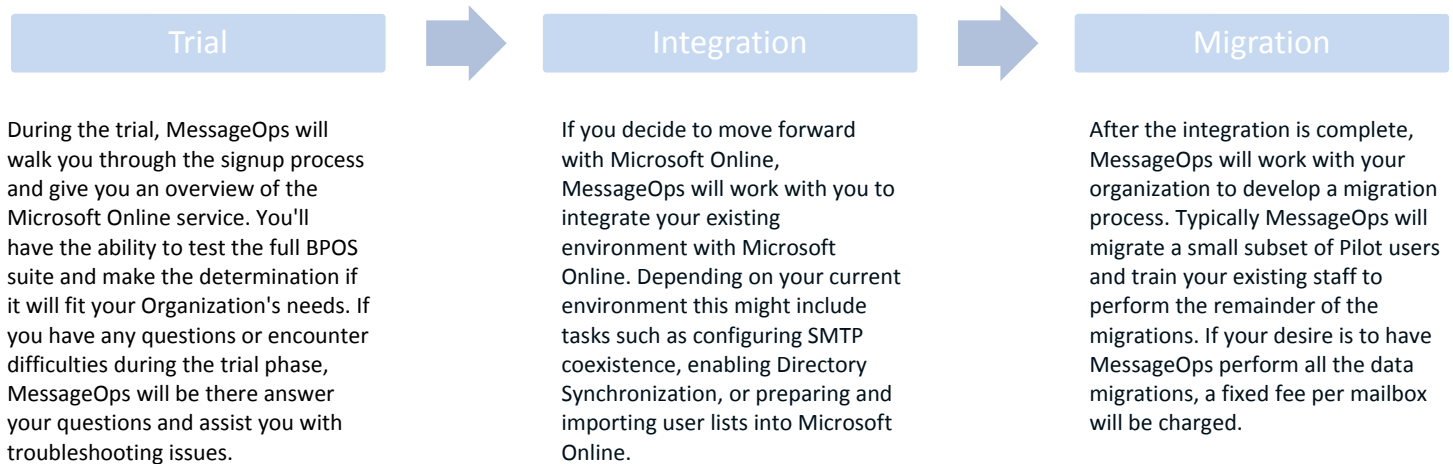


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## MessageOps Services and Utilities Overview

You may not know it, but if you are already on Microsoft Online or considering moving to Microsoft Online, you have access to funds from Microsoft that can be used to get assistance from MessageOps. The Microsoft Program is known as the Partner of Record, and while you can't access the funds directly, you can specify these funds be paid to MessageOps in exchange for migration assistance and ongoing support after the migration. In addition to the free services, we provide our clients access to our ever growing library of Microsoft Online utilities. Continue reading for an overview of the free services and utilities we provide in exchange for the Partner of Record status on our client's accounts. For additional information please visit [www.messageops.com](http://www.messageops.com).

### Free Migration Services



### Free Ongoing Microsoft Online Support and Advisory Services

When the Migration is complete MessageOps' team of experts are there to provide ongoing consultative support for your organization around Microsoft Online. Very few organizations have the depth of knowledge around Microsoft Online that MessageOps possesses. Typical services include:

- Ongoing Consultative Support for Microsoft Online
- Custom Script and PowerShell Development
- Troubleshooting Complex Technical Issues
- Development of Custom Applications\*

\* MessageOps currently provides ongoing support for thousands of seats of Microsoft Online. If a client has an idea for application which our other clients might also find useful, we take it under consideration for development if we feel it's technically possible.

### Free Microsoft Online Utilities

Password Synchronization	Exchange Online Monitor	Self Service Password Reset
MessageOps Microsoft Online Password Synchronization allows you to synchronize your Active Directory Passwords to Microsoft Online. When a user changes their password in Active Directory, that change is synchronized to Microsoft Online. This eliminates the need for users to remember multiple passwords which reduces frustration and helpdesk calls for password resets.	The MessageOps Microsoft Exchange Online Monitor allows you monitor the health and performance of your Microsoft Exchange Online mailboxes. It performs a variety of tests and synthetic transactions to help identify and isolate problems you may be experiencing.	If a user forgets their Microsoft Online password they can sign into a website with their Active Directory credentials and reset their Microsoft Online Password.
		<b>OWA Notifier</b>
		OWA Notifier is a utility for users who primarily use Outlook Web Access to access their Exchange Online Mailbox. It alerts them when new mail arrives and notifies them when they have unread mail.

For more information about these utilities and others, please visit [www.messageops.com](http://www.messageops.com)