

Inscape General Platform FAQs

1. Where is Inscape hosted?

Azure; in a U.S. data center

2. Does Inscape support MFA?

Yes, Inscape supports Multifactor Authentication (MFA)

3. Is Inscape a multi-tenant solution?

Yes, Inscape is a multi-tenant SaaS solution.

4. Does Inscape provide RBAC?

Yes, Inscape gives you complete control of user access via role-based access control (RBAC).

5. Does Inscape use SSO?

Yes, you can access Inscape either with your Microsoft 365 credentials or Google credentials via Single Sign On (SSO).

6. Can Inscape support multiple Microsoft tenants?

There is a 1 to 1 relationship between Inscape accounts and Microsoft 365 tenants. Because Inscape uses Microsoft authentication with Azure Active Directory, the platform cannot support rolling up multiple Microsoft 365 tenants to one Inscape account. Clients that have multiple Microsoft 365 tenants will need to create multiple Inscape accounts. For Azure, Inscape supports multi-tenant therefore the platform can support rolling up multiple Azure tenants to one Inscape account.

7. Can I see a copy of the end user license agreement (EULA) for Inscape?

Yes - https://inscape.blob.core.windows.net/eula/EULA-Inscape-CDW-v2.0.0.pdf

8. How much time does it take data to load in Inscape?

The time will vary from customer to customer and will depend on the size of your environment. An estimated time is 24-48 hours.

9. How long does Inscape hold data?

We hold onto the data for 12 months. If a customer no longer wants to use Inscape, the information is deleted within 30 days.

10. Does Inscape Anomaly run in my Azure subscription?

No, Inscape Anomaly is a multi-tenant application running in Azure.

11. What permissions does the Inscape platform require?

Inscape Platform

